

## USBG-4NET Windows 10 & 11

## **Blue Screen error fix**



1. Find the shortcut for the USB Server program, it should like what is pictured below.





2. Right click the shortcut and options will appear, click the "Properties" option.

|   | <u>O</u> pen                      |   |
|---|-----------------------------------|---|
| D | Synology Drive                    | 2 |
|   | Open file locat <u>i</u> on       |   |
|   | Troubleshoot compatibility        |   |
|   | Pin to tas <u>k</u> bar           |   |
|   | Po <u>w</u> erRename              |   |
|   | Restore previous <u>v</u> ersions |   |
|   | Se <u>n</u> d to                  | 2 |
|   | Cu <u>t</u>                       |   |
|   | <u>С</u> ору                      |   |
|   | Create <u>s</u> hortcut           |   |
|   | <u>D</u> elete                    |   |
|   | Rename                            |   |

3. Click the "Compatibility" tab that is in the window that pops up and click the box next to "Run this program in compatibility mode for:" and select "Windows 7".

| 0.00000 | Security   | Details   | Durations Maniers                   |   |  |
|---------|--|---|-------------------------------------|---|--|
|         | General  | Shortcut  | Compatibility                       |   |  |
|         | If this program isn't<br>try running the com     | working correctly on this<br>patibility troubleshooter. | s version <mark>o</mark> f Windows, |   |  |
|         | Run compatibili                                  | ty troubleshooter                                       |                                     |   |  |
|         | low do I choose compatibility settings manually? |   |                                     |   |  |
|         | Compatibility mod                                | le  |                                     | - |  |
|         | Run this prog                                    | ram in compatibility mode                               | e for:                              |   |  |
|         | Windows 7  |   | -                                   |   |  |
|         | 1  |   |                                     |   |  |
|         | Settings   |   |                                     |   |  |
|         | Reduced col                                      | or mode   |                                     |   |  |
|         | 8-bit (256) color                                | ~   |                                     |   |  |
|         | Run in 640 x 480 screen resolution               |   |                                     |   |  |
|         | Disable fullscreen optimizations                 |   |                                     |   |  |
|         | Run this prog                                    | ram as an administrator                                 |                                     |   |  |
|         | Register this ;                                  | program for restart                                     |                                     |   |  |
|         | Change high DPI settings                         |   |                                     |   |  |
|         | Change hi  | gri Dri settings  |                                     |   |  |
|         |  | inge for all users                                      |                                     |   |  |
|         |  | inga ior air users                                      |                                     |   |  |



4. Click the "Apply" button at the bottom right of the window and then click the "OK" button to ensure your changes are saved.

| <b>P</b>             | 💭 Launch USB Server Properties   |   |  |   |
|----------------------|--|---|--|---|
|                      | Security   | Details   | Previous Versions                                      |   |
| Launch USB<br>Server | General  | Shortcut  | Compatibility  |   |
| Sawar                | General<br>If this program isn't v<br>try running the comp<br>Run compatibility<br>How do I choose co<br>Compatibility mode<br>☑ Run this progra<br>☑Windows 7<br>☑ Windows 7<br>☑ Reduced color<br>⑧ Bett (256) color<br>⑧ Run in 640 x 4<br>☑ Disable fullscree<br>☑ Run this progra<br>〗 Register this pr<br>Change hig | Shortcut<br>vorking correctly on t<br>atibility troubleshooter<br>mpatibility settings m<br>am in compatibility mo<br>am in compatibility mo<br>am on compatibility mo<br>am as an administrator<br>ogram for restart | bis version of Windows,<br>er.<br>anually?<br>ode for: |   |
|                      |  | ОК  | Cancel <u>A</u> pply                                   | / |

